



S&M-CM /169/CUG/11-12/ 38

dt @ Chennai-6, the

19-03-12

Sub: Provision of prepaid SIM to Telecom Mechanic/Regular Mazdoors on functional need--reg

Ref: 1. BSNL Corporate Office letter No.2-22/2002-PHA dated 16/1/2012.

2. Corp. Letter No.26-24/2010-T&C-CMCircular No.99/10-11 dated 30.11.2010.

3. DGM-Admn.&PR/100-1/2009 (Ruling Corres) dated 1/3/2012.

W.r t the above cited letters, approval of competent authority is hereby conveyed to issue Prepaid SIM to TMs/RMs/Selected Non Executives on functional need under CUG in Per SecPlan with a talk value of Rs 200 per month with the following plan details and procedure. The plan is launched in TN LSA w.e.f 19-03-12.

Details of the plan:

- | | | |
|---------------------------|---|--|
| 1. Name of the plan | : | BSNL EMP CUG |
| 2. SIM Cost | : | FREE |
| 3. Tariff | : | As per PER SEC PLAN |
| 4. Validity | : | Till the superannuation date or any other reason for disconnection from this plan as per the decision of the SSA Head. After the Validity period, the connection can be treated as a Private connection, if the official is willing. |
| 5. Free Talk Value | : | Rs.200/- Per. Month(No carry forward to next month) |
| 6. CUG | : | Voice calls free within CUG |
| 7. Date of monthly credit | : | 1 st of every month |
| 8. Change of plan | : | Migration to other plans, during the validity of the Plan is not allowed. Migration to this plan is also not Allowed. |
| 9. Existing number | : | Conversion of existing number is not allowed. |
| 10. ISD facility | : | Barred |
| 11. Boosters | : | All Boosters allowed only thru' CTOPUP |
| 12. Top up | : | All Top ups allowed for talk value only. No validity extension as per TRAI guidelines. |

DOCUMENTATION ON BSNL Employees – CUG MODULE IN SANCHARSOFT

A Menu has been made available for creation of BSNL Employees CUG.

(BE-BSNL Employee)

- Separate level of Spare numbers is allotted for this purpose.
- Pre-defined CUG Group ID is allotted for each SSA by Sancharsoft
- Any CSC in a SSA can create a prepaid GSM number for an employee of that SSA.
- A Separate user Name based on HRMS number will be created for Nodal Officer designated by SSA. User ID and Password will be sent via SMS to their Mobile number. The competent authority in each SSA shall approve a list of eligible officials according to the particulars required in Sancharsoft.
- After ensuring an approval letter from competent authority and respective Proofs like Identity / Address Proof, the data entry can be done by CSC and the same will be made available for sanction by



designated NODAL Officer of each SSA in Sancharsoft. For officials working in STR, STP etc working in a particular SSA, data entry can be made by CSCs in that SSA, after getting approved list from the competent authority of STR/STP etc.

- CSCs are requested to fill up all the columns with correct particulars for proper creation of the numbers.
- It is the responsibility of the Nodal Officer to verify the genuineness of the details submitted by BE and he can approve the same. On approval, the number will be created in HLR and IN through Sancharsoft. If any discrepancy is found in proof /information pertaining to that BE, the same can be rejected by Nodal Officer citing the reason in the module. If rejected, BE can resubmit the data with relevant details as requested and again has to be approved by Nodal officer.
- After Creation of a Number, the same will be added as a CUG MEMBER in the BE CUG Group-ID of respective SSA.
- It is here by intimated that while CSC makes data entry, number will be added automatically in the respective CUG Group of that SSA.(CSC should not add the BE Prepaid Number in Normal CUG Menu)
- Shortly a Menu will be developed for deletion of CUG Member from CUG Group due to any reason other than SUPERANNUATION.
- CSCs can make entry for service Postpaid Numbers working in the SSA in the front end of Sancharsoft. The list of Service post paid numbers shall be approved by the competent authority of that SSA.
- Calls from Prepaid CUG numbers to Service post paid numbers will be free, whereas vice-versa is chargeable, due to technical difficulties in the billing system.
- On implementation of this new Prepaid CUG for RMs and TMs, service Postpaid CUG provided for them in some SSAs shall be closed.

(K.R. Aravindavalli)
AGM(Marketing-CM)
Chennai-6, TN circle

To

GM (NW-O CM), Trichy -1/ Coimbatore – For information & necessary action please.
GM(S&M-CM), Chennai Telephones, Chennai – For information please.
GM (F) / Sr. GM (TR) TN Circle, Chennai for information please.
DGM/DE In charge IN - **Trichy** - for necessary action please.
DGM (N/W-O)/DE Commercial Coimbatore - For information & necessary action please.

General Manager (S & M - CM)
Sales & Marketing - Consumer Mobility
3rd Floor, New CTS Building
16, Greams Road, Chennai – 600 006
Phone: 044-28297878 Fax: 044-28297979



भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)

Heads of SSAs, -- for kind information and necessary action please.

DGM (Sales) & AGM (Sales), Chennai-6 –For information and informing Sales Heads , franchisee managers and retail managers and other Channel partners along with commission structure as applicable.

DGM (CS), Chennai-6 - For information and informing Call Centre/Customer Service Centre Officials and ensure uploading the information on the website “tamilnadu.bsnl.co.in”